Microsoft Office

Microsoft Office 2010 for Windows and Office 2011 for Mac are available to all SLIS students at no charge. You are allowed one copy of each for educational use during your graduate studies.

Downloading Office—Go to https://software.slis.wayne.edu/office and follow the instructions.

Mac Users - Office 2011 for Mac does not contain all of the programs included in Office 2010, such as Access. Some classes, like LIS 6080, may require the use of Office 2010 because of this. The SLIS Program provides Windows 7 Professional at no cost and can be downloaded through DreamSpark. Mac OS X 10.5 and later can run Windows through Boot Camp.

DreamSpark

DreamSpark is a service provided by the School of LIS in conjunction with the MSDN Academic Alliance. It provides Microsoft software at no cost to our students for educational use. Software includes Windows 7, Microsoft Project, SQL Server, Expression Studio, Microsoft Visio, and many more.

Accessing DreamSpark - Go to https://software.slis.wayne.edu/dreamspark and follow the instructions.

DreamSpark Accounts – All currently enrolled SLIS students can register for a DreamSpark account. On the DreamSpark site, click on “Sign In” and then “Register”. Note that you will need to use your WSU email address for your username.

Technology Requirements

Double check that your computer meets the School’s computer requirements at this page: http://slis.wayne.edu/admissions/technology.php. Most computers bought in the last two years should fulfill the minimum required specifications.

If you will be purchasing a new computer please keep in mind that most of the software required or recommended is provided by the School to you at no cost or is open source and available for free.

About SLIS Tech

The SLIS Tech help desk is staffed by student tech assistants who are ready to help with your technology or computer related questions. SLIS Tech can help with questions on accessing, downloading and installing Office and software from DreamSpark, watching online lectures, connecting to SLIS servers, and any other SLIS-related tech questions.
You can contact the SLIS Tech help desk by calling (313) 473-7207, or emailing slistech@wayne.edu. (Do to the nature of the staffing, please allow up to 48 hours for a response.)

Please direct any questions regarding Blackboard, Pipeline and WSU Webmail to C&IT at helpdesk@wayne.edu.

**Other Helpful Resources**

**SLIS Student Listerv** – Don’t forget to sign up for the SLIS student only listserv, LISSDISC. For instructions on how to sign up visit http://students.slis.wayne.edu/technology/lists.php

**Free Software to all WSU students** - Get Symantec Endpoint antivirus and Endnote for no cost at https://commerce.wayne.edu/clearinghouse/. A link to the Clearinghouse can also be found at https://software.slis.wayne.edu

**C&IT Help Desk** – University wide help desk that can assist with Blackboard, Pipeline, and WSU Webmail issues. They can also help install software offered through the WSU Software Clearinghouse. They can be contacted at helpdesk@wayne.edu or (313) 577-4778.

Please direct any questions regarding Office, DreamSpark or Adobe Connect to slistech@wayne.edu.

**C&IT PC Clinic** - Fee-based carry in repair service - http://computing.wayne.edu/clinic

**Software Clearinghouse** – Purchase discounted software for students- https://commerce.wayne.edu/clearinghouse/ (Check with SLIS Tech before purchasing software, as we may already have it available at no cost.)

**Useful Definitions**

**AccessID** A unique alphanumeric identifier assigned to each WSU student. Consists of 2 letters followed by 4 numbers.

**Banner ID** A 9 digit numerical identifier assigned to each WSU student. It always begins with 2 zeros.

**Pipeline** Pipeline is a single sign-on portal that provides secure access to many Wayne State systems and services, including class registration and financial aid.

**Blackboard** The web-based course management and learning system used by WSU. Most SLIS online courses rely heavily on Blackboard.

**Adobe Connect** SLIS only system used to deliver online course lectures and other multimedia content.

**Adobe Meeting** SLIS only system for synchronous online meetings and office hours.

**Wimba** An online meeting tool that is integrated with Blackboard.