



# FileZilla FAQ

Prepared by SIS Tech Team, last updated 1/17/2025

## Do I download FileZilla Client or FileZilla Server?

- You want to download FileZilla *client*.
- Download link: <https://filezilla-project.org/>

**FileZilla** The free FTP solution

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Promotion: **FileZilla® Pro** The Best FTP Solution

### Overview

Welcome to the homepage of FileZilla®, the free FTP solution. The *FileZilla Client* not only supports FTP, but also under the terms of the GNU General Public License.

We are also offering *FileZilla Pro*, with additional protocol support for WebDAV, Amazon S3, Backblaze B2, Drop, Google Cloud Storage.

Last but not least, *FileZilla Server* is a free open source FTP and FTPS Server.

Support is available through our [forums](#), the [wiki](#) and the [bug and feature request trackers](#).

In addition, you will find documentation on how to compile FileZilla and nightly builds for multiple platforms in the [documentation](#).

#### Quick download links

**Download FileZilla Client**  
All platforms

**Download FileZilla Server**  
All platforms

Pick the client if you want to transfer files. Get the server if you want to make files available for others.

## Download FileZilla Client for Windows (64bit x86)

The latest stable version of FileZilla Client is 3.68.1

Please select the file appropriate for your platform below.

### Windows (64bit x86)

This installer may include bundled offers. Check below for more options.

The 64bit versions of Windows 8.1, 10 and 11 are supported.

### More download options

Other platforms:

Not what you are looking for?

[Show additional download options](#)

**Use this link instead of the green button.**

## Download FileZilla Client

The latest stable version of FileZilla Client is 3.68.1

Please select the file appropriate for your platform below.

### Windows (64bit x86)

[FileZilla\\_3.68.1\\_win64-setup.exe](#) (recommended)

[FileZilla\\_3.68.1\\_win64.zip](#)

The 64bit versions of Windows 8.1, 10 and 11 are supported.



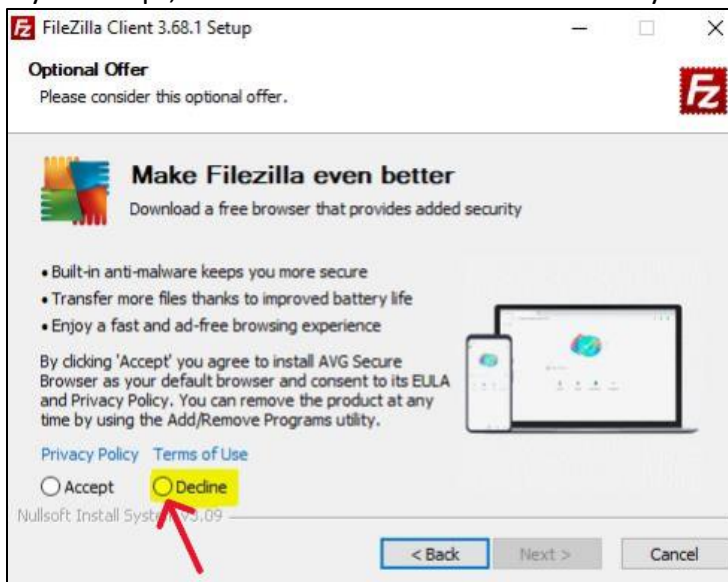
### Which edition of FileZilla Client do I pick?

- Choose *FileZilla (Free)*. It has everything you need for your assignment.

	FileZilla (Free)	FileZilla + Manual	FileZilla Pro	FileZilla Pro + CLI
FTP/FTPS/SFTP	✓	✓	✓	✓
Detailed Manual	X	✓	✓	✓
Multi-cloud Support	X	X	✓	✓
Synchronization	X	X	✓	✓
Batch Automation	X	X	X	✓
	<b>Download</b>	<b>Purchase</b>	<b>Purchase</b>	<b>Purchase</b>

### When I started the installation, it says “Make FileZilla even better.” What do I do?

- Choose *Decline*.
- If you accept, it will install a new web browser on your computer that you do not need.



### Where are my log in credentials for FileZilla?

- Your login credentials are in an email from C&IT. See sample below.
- Please double check your *spam/junk folder*. If you still cannot find it, [contact C&IT](#)



This is Your SIS LAMP Server Account information.

SISTech Student Server <sis\_student\_web@wayne.edu>  
To: [redacted] Mon 1/13/2025 12:43 PM

Welcome to the School of Information Sciences (SIS) at Wayne State.

As you are a new student at SIS, we are creating an account for you on our Unix Server.  
This account can be used for certain courses you take at SIS and for your own experimentation and learning.

**ACCOUNT INFORMATION:**

Your username is: [redacted]  
Your password is: [redacted]

**NOTE:** If you change your password  
-- Your password must contain at least one digit, one lower-case character, and one upper-case character and be at least 10 characters in length  
-- You will get a maximum of 4 attempts at setting an acceptable password

**CONNECTION INFORMATION:**

You must use the VPN (GlobalProtect) when you are off campus  
Login to the VPN Using your Accessid and your Wayne State E-Mail password

Connect with Putty to the server IP Address 141.217.120.86  
Login with your access id and the password sent to you

### Can I be locked out from the Apache server?

- Yes, if you fail to log in 3 times, you will be locked out until the next day.
- To reset your password, contact C&IT at [helpdesk@wayne.edu](mailto:helpdesk@wayne.edu).

### I got the error message “Authentication failed.” What do I do?

- Connect to [WSU VPN GlobalProtect](#) first. Then login to FileZilla again.

### Do I need to enter port (22) to connect to the server?

- Yes. You need to enter the port to connect to the Apache server, along with the IP address.

### I connected to FileZilla before, but now I’m having trouble reconnecting.

Here are some troubleshooting tips:

- Close FileZilla completely before trying to log in again
- Connect to the VPN before opening FileZilla
- Don’t let FileZilla autofill your username or password. Input manually or copy and paste from the email.
- Make sure you are using the current server IP address: 141.217.120.86

### What is my student website address/URL?

- Keep in mind this is only the URL for your *home page*.
  - o <http://141.217.120.86/AccessID/html>

### I’m still struggling. Can I get some one-on-one help?

Yes! You can contact us by emailing [sistech@wayne.edu](mailto:sistech@wayne.edu) or filling out an [appointment request form](#).



**WAYNE STATE**  
School of Information Sciences

**Other Resources**

SIS Tech Tutorial for [Downloading FileZilla](#)

SIS Tech Tutorial for [Logging into FileZilla](#)

Check out [Dr. Li's video tutorial](#)